

The COVID-19 Contact Confirming Application (COCOA) allows you to receive notifications about possible contact with someone who tested positive for COVID-19.



<Please be aware of the following when using COCOA>  
 With your consent, this app uses your smartphone's short-range communication feature (Bluetooth) and will notify you of possible contact with someone who tested positive for COVID-19 while ensuring your and other users' privacy. By understanding whether they have had contact with infected persons, users can get early examinations and support from health centers.

Please begin using the app after reviewing its terms of use and privacy policy when you arrive in Japan.



- ※ After installing the app, you do not need to leave it open.  
**Always carry your smartphone on you and keep your contact notification and Bluetooth settings on for the designated quarantine period after arriving in Japan.**
- ※ If you have installed a comparable foreign app, set the app you use to receive contact notifications to Japan's contact-confirming app (COCOA). In case the notification of switching app is not showing when you launch COCOA, please follow the procedure below.  
 For iPhone users: Settings > Exposure Notifications > Active Region > Ministry of Health, Labour and Welfare Japan > Set As Active Region  
 For Android users: Settings> Google> COVID-19 Exposure Notifications > > Open app

**Please see below for detailed information on how to use the app:**

- Information about COCOA  
[https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/cocoa\\_00138.html](https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/cocoa_00138.html)
- Frequently Asked Questions  
[https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/kenkou\\_iryuu/covid\\_19\\_qa\\_kanrenkigyuu\\_00009.html](https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/kenkou_iryuu/covid_19_qa_kanrenkigyuu_00009.html)