

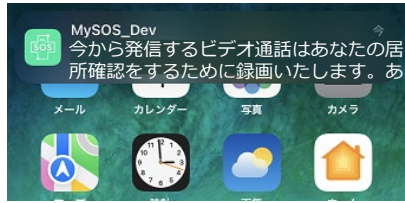
# [10-1] How to handle video calls with MySOS (AI automated)

iPhone

Android

In the case of an incoming AI automated video call, you will receive the following notification one minute before the call.

Example 1. Notification



Example 2.

If someone is registered as accompanying you, the screen will indicate who the video call is for.



Automated calls are a screen message only with no sound, and there is no need for you to speak.



An alert will be displayed if your location information permission is set to OFF. If so, please change setting to ON to permit the app to access location information (see p. 17 and 18).



To answer, slide to open or tap on the notification banner. You cannot answer by launching the app separately.

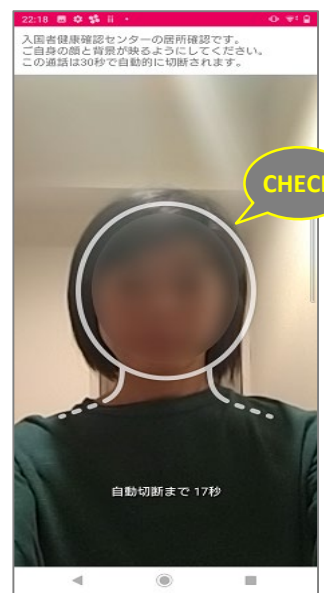
Android (Wording and icons may differ for some Android devices, depending on version and model.)



Tap to answer notification



Tap "Accept"



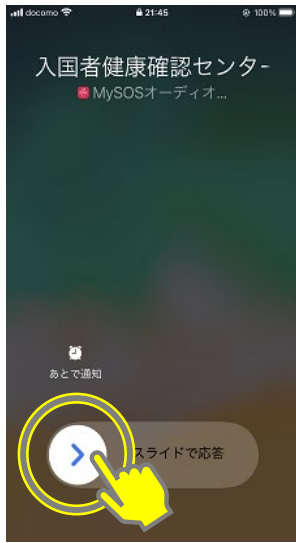
Use head outline and include background to show where you are

# [10-1] How to handle video calls with MySOS (AI automated)

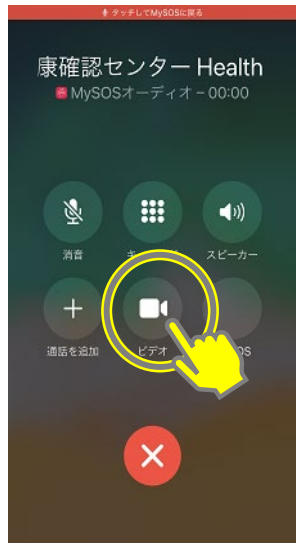
iPhone

Android

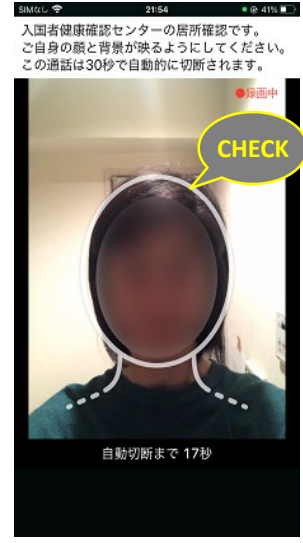
## When iPhone is locked



Slide to answer

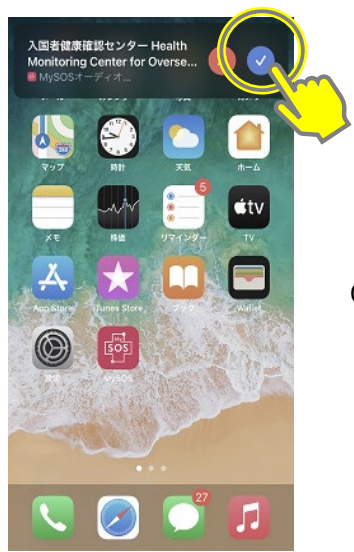


Tap "Video" icon



Use head outline and include background to show where you are

## When iPhone is not locked

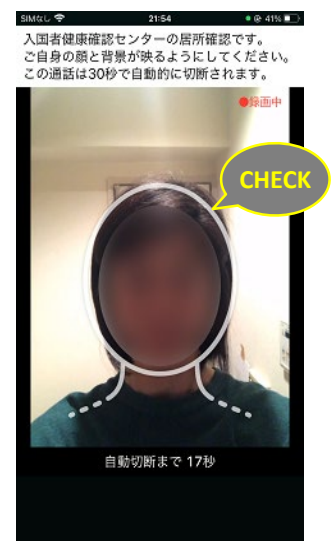


Tap check mark ✓

Or



Tap check mark ✓ to accept



Use head outline and include background to show where you are